



Edge Distributions Ltd. Returns Policy

At Edge Distributions we like to help you with any unsatisfying items you may have received and to ensure that no problems occur for you in the future we provide a suitable policy.

Basic Policy:

If the goods you purchased have a manufacturer fault or were damaged upon arrival we have a 90 day return policy from date of purchase and this applies to products which have not been used, broken or tampered with in any way. If you do not return your purchased goods within 90 days then your returns will be rejected and we will not be able assist you.

Also please be aware that we DO NOT accept returns after use with wear and tear damage, cut cords, scratches, dents, missing pieces, bent jacks, blown speakers and any other damage caused by abuse, customization of your product, accident, modifications or other causes that are not defects in materials and workmanship.

Our returns policy also regulates that we cannot compensate you for any stock which is not Edge Distributions stock. We distinguish our goods for the reason that they can be identified as our own and do thorough checks on stock which is returned back to us and this prevents other stock from being sent back to us under the misconception of our own.

Returns Authorisation Form (See right):

When issued with a Returns Authorisation Form please fill in all fields and return it back to us in a scanned format so that we may overview it and issue you with Returns Authorisation (RA) number if applicable. Failure to fill in your form correctly will also lead to the rejection of your returns.

Returns Request Form

For authorisation please fill in all fields below and send to returns@edgedistributions.co.uk

RA Number: _____ Date: _____

Please tick your RA number is only valid for 14 days.

| | | | |
|------------------|------------------|-------------------|----------------|
| Company name: | Contact name: | Telephone number: | Email address: |
| Trading address: | Account manager: | Fax number: | Office use: |

| Invoice Number | Invoice date | Item description | Quantity sold | Quantity returned | Reason for return | Unit price |
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Signature: _____ Date: _____

EDGE DISTRIBUTIONS LTD

If you do not have a form then you can request for one via email to: office@edgedistributions.co.uk

RA Number:

When issued with an RA Number it is valid for 14 days only, if you fail to send goods back within the 14 day period or without an RA Number they will be sent back to you and you will have to inquire for a new RA Number.

It is necessary that you include a returns form in the parcel of the goods you wish to send back and do not include any products other than the ones you are returning as they will be sent back to you at your own expense.

Many Thanks

Edge Distributions Ltd.